

STATE AGENCIES

NC Division of
MH/DD/SA
Office of Advocacy and
Customer Service

919-715-3197

NC DHHS Careline

1-800-662-7030

NC Child Advocacy:

919-733-9296

NAMI of NC:

1-800-451-9682

Disability Rights NC

919-856-2195
1-877-235-4210

The ARC of North
Carolina

1-800-662-8706

LOCAL AGENCIES

Local Cumberland County
Consumer & Family
Advisory Committee (CFAC)

910-222-6111

The Mental Health
Association of Cumberland
County

910-323-1954

NAMI

910-687-0405

For suspicions of child
abuse, neglect, or
exploitation contact:

Cumberland
County Department of
Social Services

Main Number

910-323-1540

**Cumberland County Local Management Entity
Customer Service/Consumer Affairs Department**

**P.O. Box 3069
711 Executive Place
Fayetteville NC 28302-3069
910-222-6111**

**CUMBERLAND COUNTY
Local Management Entity**



CLIENT RIGHTS

CUSTOMER SERVICE/CONSUMER AFFAIRS

910-222-6111

HELPLINE

1-877-223-4617

Your Rights

As a consumer of mental health, developmental disability, and/or substance abuse services you have the right to:

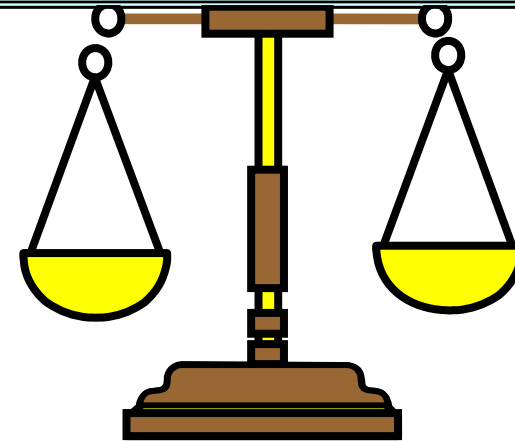
- ✓ **Choose your own provider.**
- ✓ **Have a Person-Centered Plan that fits your needs.**
- ✓ **Be informed about your treatment and medications.**
- ✓ **Be involved in the development of your Person Centered Plan.**
- ✓ **Accept or refuse treatment/services.**
- ✓ **Confidentiality.**
- ✓ **Make a complaint.**
- ✓ **Receive courteous and respectful services from your provider.**



Mission Statement

The Cumberland County Mental Health Center is committed to assuring high quality comprehensive services to children and adults with mental illness, developmental disabilities and substance abuse problems.

Services are rendered in a culturally sensitive manner and are designed to empower persons toward becoming independent in the community and to maximize their quality of life.



You can find more information pertaining to your rights as a consumer of mental health, developmental disability, or substance abuse services at:

www.ccmhentalhealth.org