

***Key Numbers/Points of Contact for Crisis Assistance or Information
Related to Mental Health, Developmental Disabilities or Substance Abuse in
Cumberland County***

Access to Care: Screening/Triage/Referral: STR- Cumberland County Local Management Entity
Toll Free Help Line: 1-877-223-4617
(910) 424-HOPE (4673) for help today

Cumberland County Department of Social Services- After Hours Social Worker
*Call 323-1500 and ask them to page the on call social worker to call you- please give them
a number where they can reach you. The social worker will call you back.*

Emergency situation requiring law enforcement: Call 911

Department of Juvenile Justice and Delinquency Prevention: (Juvenile Court Counselors)
(910)-678-9922

Roxie Avenue Non-Medical Child Respite Services:
*Short term non-medical out of home relief services for families. The service can be provided for
periods of less than 24 hours or for up to five days at a time. Service is available for children ages
5-14 years.*
(910)-222-6025 or (910)-222-6123

Mobile Crisis Management Teams:
Professional Family Care: (910)-489-3593
Evergreen Behavioral Health Services: 1-866-283-2794

Customer Services: Cumberland County LME
(910)-222-6111
*Advocates are available to assist you in navigating the system or if you have a complaint or
concern.*