

Our Customer Services and Consumer Affairs Department is here to serve YOU!

If you have questions, concerns or needs with the services you are receiving, please contact us at 910-222-6111

Cumberland County
Local Management Entity
PO Box 3069
Fayetteville, NC 28302

Cumberland County
Local Management Entity



Customer Services
and Consumer
Affairs Department

PO Box 3069
711 Executive Place
Fayetteville, NC 28302-3069
Phone: (910) 222-6111

Customer Service and Consumer Affairs

MISSION STATEMENT:

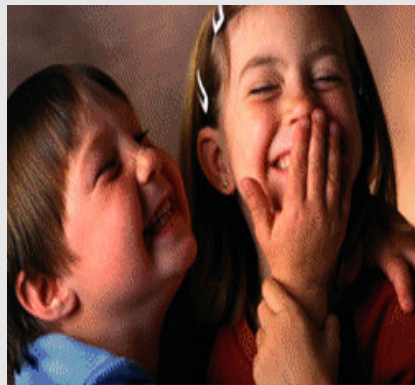
The Local Management Entity of Cumberland County Consumer Affairs and Customer Services Department is committed to providing high quality comprehensive services to consumers and their families.



PURPOSE:

To Advocate for:

- *Appropriate Services
- *Appropriate Resources
- *Consumer Rights
- *Consumer Confidentiality
- *Appropriate Housing
- *Affordable Health Care/ Insurance
- *Affordable Transportation
- *Education, Training and Jobs



SERVICES:

Will be provided with excellence in identifying resources that are fundamentally sound, cost effective, flexible, and without regard to race, religion, sex, age disability, national origin, or ability to pay.

Consumer Affairs and Customer Services will be person centered and focused on empowering consumers to work toward becoming independent and to maximize their quality of life.

