



'WORKING TOGETHER TO MEET MENTAL HEALTH NEEDS'

Providers' Times

From Your LME

Attention All Endorsed Providers

- Please remember that endorsement and enrollment are service and site specific. This means that you cannot bill for services provided at one location under an enrollment number issued to another location (even if both are operated by the same agency). This also means that if you dissolve the company under which endorsement was first obtained and begin to do business under a different name, then the new company must become endorsed (may not simply consider this a name change and have one legal entity bill for services provided by another legal entity). It is critical that you notify the LME and DMA when changes occur in your organization PRIOR to the changes actually taking place. Please contact Quality Management as well as Provider Relations.
- Please review Implementation update #30 regarding Full Endorsement of Providers of Community Intervention Services at: <http://www.ncdhhs.gov/mhddsas/servicedefinitions/servdefupdates/dmadmh6-13-07update30.pdf>
- Providers who were endorsed for one of the services identified in Phase 1 and 2 prior to April 1, 2007 must meet criteria for full endorsement by September 2007 in order to continue providing services in Cumberland County. In order to assist providers in this process, the LME is conducting follow up trainings to the Endorsement Trainings held in April. Providers who were endorsed after April 1 only have six months to meet full endorsement standards. Four sessions have been scheduled during the month of June. The training dates and times are as follows: 6/25/07 9:00 am -11:30 am; 6/25/07 1:00 pm -3:30 pm; 6/28/07 9:00 am -11:30 am; 6/28/07 1:00 pm -3:30 pm 711. The trainings will take place at 711 Executive Place in Room 426. It is necessary to attend only one of the sessions. Due to the size of the meeting room, it is critical that you register for the training ahead of time, indicating the number and names of those attending from your agency, so that we can ensure we have materials available for you. You may contact Debbie Jenkins at djenkins@mail.ccmentalhealth.org or contact Wanda McCoy at 323-2311, Ext. 341 to register.

Remember: Level 1 Quarterly Incident reports due no later than July 10, 2007.

Cumberland County Mental health Center Child Respite Center is now open! The Roxie Avenue Community Respite Unit will provide periodic respite for a family or family substitute on a temporary basis. Overnight respite will be provided as well as respite for less than 24 hours on a day or an evening basis at the Roxie Avenue facility. Everyone being considered for admission to the Unit will have a screening to determine appropriateness. Referral for evaluation does not imply admission. Please call STR 1-877-223-4617 for instructions when making a referral.

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Remember to keep up with your NC-TOPPS interviews. Go to <http://nctopps.ncdmh.net/> to sign up as a clinician and to submit NC-TOPPS data. Remember each agency should have a super user with the capability of measuring your agency's compliance in submitting data on time. Make timely submission of NC-TOPPS data a Quality Improvement goal for this year.

Training Resources, Workshops and Conferences:

The North Carolina Division of Mental Health, Developmental Disabilities and Substance Abuse Services and the Division of Medical Assistance present a workshop on **Accessing Care: Policy Direction for Clinical Assessment, Person Centered Planning and Authorization**. Presenters include: Christina Carter (DMH/DD/SAS), Tara Larson (DMA); and Jane Harris (Value Options). Four locations and dates are available to the training: June 22nd in Lumberton, June 28th in Durham, June 27th in Greenville and June 29th in Hickory. Sessions will take place from 8:00 am to 5:00 pm. No registration is required. Attendance will be first come, first served. Please go to: <http://www.ncdhhs.gov/mhddsas/training/access-care/index.htm> for information, handouts and driving instructions.

- SRAHEC's Mental Health Professional Focus brochure for July through December 2007 is available on line at: <http://www.southernregionalahec.org/professionals/pdf/MHPFJuly-December2007.pdf>
- ICARE presents a Web Conference: **An Approach to the Sad or Irritable Child: Identifying and Addressing Depression in the Primary Care Setting**, 11:00 am – noon on June 26, 2007. For registration information go to: <http://www.icarenc.org/images/pdf/Sad%20Child%20Brochure.pdf>
- Behavioral Healthcare Institute will present **PTSD, Substance Abuse & Returning NC National Guard and Army/Marine/Air Force Reservists** on 6/26/07 in Greenville, NC and 6/27/07 in Charlotte, NC. For more information and to register please go to: https://www.abcsignup.com/view/view_month.asp?as=60&wp=158&aid=BHRP
- Go to: <http://www.nc-council.org/members/AM/Template.cfm?Section=Home&Template=/CM/ContentDisplay.cfm&ContentID=2009> for the latest dates and registration information for TIP Community Support Training from the NC Council of Community Programs and the Administrative Services Organization.
- APCN presents **Domestic Violence & Substance Abuse** with Ms. Lindelia Wynn, DSS on Friday, July 20, 2007 at Myover-Reese Fellowship Home, 560 Wilkes Road, Fayetteville from 9:00-12:15. Attendees may receive 3 hours of NCSAPPB Credit. Call 1-800-723-4851 to pre-register by July 18.
- The Council on Licensure, Enforcement and Regulation (CLEAR) will offer NCIT (National Certified Investigator/Inspector Training) Basic Program in Raleigh, North Carolina, July 16th through 18th, 2007. CLEAR's Basic Program provides a three day, hands-on training and certification program in investigation and inspection techniques and procedures. For more information and to register go to: <http://www.clearhq.org/raleighc.htm>
- The Cumberland County Coordinating Council on Older Adults and the North Carolina Department of Insurance, Seniors' Health Insurance Information Program (SHIIP) are sponsoring a program to explain Medicare Advantage Plans options for you so that you can recognize them and also know where to direct people to get help. This training will take place on June 25th, 2007 in the Cumberland County Department of Social Services Conference Room from 10:00 - 12:00. For More Information: Contact Ellouise Garvin at the Coordinating Council on Older Adults at (910) 484-0111, ext. 221
- Go to: http://www.abcsignup.com/view/view_month.asp?as=60&wp=238&aid=BHRP to register for the following trainings produced by the Developmental Disabilities Training Institute (DDTI): **Person Centered Thinking Training in Leland, NC** on 6/22/2007; **Overview of Personal Outcome and Individualized Support Measures Training in Winterville, NC** on 6/26/2007; and a two day training **Application of Personal Outcome and Individualized Support Measures Training in Winterville, NC** on 6/27/07 and 6/28/07.
- The Disability & Elderly Emergency Management (DEEM) Initiative, a multi-agency endeavor, was developed to strengthen the emergency preparedness and response for people with disabilities and the elderly living in North Carolina. They will be holding forums through the state in June and July. Information from the forums will be reviewed, researched, and used to create a plan of action. To register for one of the forums and/or to provide your information go to: <http://www.dhhs.state.nc.us/aging/deem.htm>. There is no cost for the forums, but you must pre-register since space is limited. You may call 919-548-9341 if you have any questions

Training Resources, Workshops and Conferences

- On Saturday, July 14th the Triangle Chapter of the American Red Cross will be offering their DMH (disaster mental health) course. Bob Conder, Psy.D. is the instructor. The class will be held at the Triangle Area Chapter, 100 Peartree Lane, Raleigh, NC. If you would like to register, please contact the ARC Triangle Chapter at 919-231-1602

SMART START PARENTING TRAINING: Behavior Management Training for Parents with Children Ages 0-5 will be presented by Eileen Cedzo, HSCC II, Amy Davidson, M.Ed.HSCC II, Belinda Canion, HSCC II. This training is for parents with children who are having behavioral difficulties at home, at school, or in daycare; for parents who would like to spend less time on discipline and more time enjoying their children's company; and for parents who wish to develop a set of "child-focused" communications strategies that will increase self-esteem and establish a basis for effective, positive family communications for life. Classes will be held **Thursdays 10:00am-12:00pm or 6:00pm-8:00pm from July 12, 2007 to August 30, 2007** at Cumberland County Mental Health Child & Youth Center – Child & Family Services, 711 Executive Place, 4th Floor. Registration ends Friday July 6, 2007. To register, please call (910) 222-6414 and ask for Smart Start Parenting Class, or come to our office. Class size is limited to 30 participants in each class. There is no fee for this class!

- The Exceptional Family Member Program presents **ADD/ADHD: Does my child have it? What are my options?** On Wednesday, 8 August from 9:00 am to 11:00 am in the ACS Classroom, Soldier Support Center, 3rd Floor, Normandy Drive, Fort Bragg. Guest Speakers include Dr. Ursula Chesney, Womack Pediatrics Clinic and Ms. Dianna Mousseau, L.C.S.W., New Directions TLC. For more information, and reservations call (910) 907-3395.
- The North Carolina Council on Community Programs presents **The Role of the Qualified Professional: Training for Community Support Providers** on August 8, 2007 at the Royal Conference Center, Raleigh, NC from 9 a.m. - 4 p.m. This training is designed to provide Qualified Professionals with a deeper understanding of their roles as lead case managers and is relevant for new and experienced Qualified Professionals who are providing Community Support Services. For more information and to register go to: <http://www.nc-council.org/Members/AM/Template.cfm?Section=Home>
- CLEAR (The Council on Licensure, Enforcement and Regulation) will hold its 27th annual conference September 6-8, 2007 in Atlanta, Georgia. For information and to register go to: <http://www.clearhq.org/>
- The 2007 North Carolina Conference on Aging is scheduled for September 10th through 12th, 2007 at the M.C. Benton, Jr. Convention & Civic Center, Winston-Salem, NC. This year's theme is "Today, Tomorrow, Together!" For further information and to register, go to: <http://www.aging.unc.edu/nccoa/index.html>

The Mental Health Association in North Carolina 2007 Annual Conference: **Strength in Diversity: United We Stand** will be held September 26-27, 2007 at the Holiday Inn Sunspress Resort in Wrightsville Beach, NC. Christopher Kennedy Lawford will be the keynote speaker at this 2007 Annual Conference. Despite Lawford's successful film and television career, and extensive political action, he battled with drug and alcohol addiction for many years. The conference will include breakout sessions addressing a variety of topics in mental health as well as a presentation by Joshua Wolf Shenk, author of Lincoln's Melancholy. For more information or to register, visit www.mha-nc.org/annualmeeting07.htm.

Just So You Know

The Mental Health Association in North Carolina offers a consumer run Information & Referral Line. The line is open 8:00 AM - 6:00 PM Monday through Friday. The toll free number is 1-800-897-7494 and the email is callctr@mha-nc.org.

The Treatment Research Institute, a not-for-profit research and development organization, has recently released a **Six-Hour Multimedia CD Appropriate for Clinicians and School-Based Counselors Working with Mild Drug Abusing Adolescents**. Recommended use is for outpatient, individual counseling over the course of three weeks. The program is not recommended for adolescents exhibiting signs of a dependence use disorder or youth with multiple co-existing behavioral disorders. To order and for more information go to: http://www.tresearch.org/resources/products/bi_workshopCD.htm. **Addiction Severity Index and the ASI Composite Score Manual** are available on the website at: <http://www.tresearch.org/ASI.htm>

The North Carolina GlaxoSmithKline Foundation will award mini-grants of \$25,000 to North Carolina community-based nonprofit 501 (c)(3) organizations over the next three years through its Ribbon of Hope mini-grant program. These grants will support activities that establish or expand local programs in health, science, and education to serve identified needs of local communities. Priority will be given to nonprofits with proposals attending to 1) **mental health prevention, intervention, and/or support activities**; 2) adult literacy activities; 3) mentoring programs for children and youth; and 4) hands-on science activities for children and youth. To be considered for an award in January 2008, applications must be received by October 1, 2007. Guidelines, criteria, and deadlines for these Ribbon of Hope mini-grants can be found at: <http://www.mcrel.org/GSKRibbonOfHope/Ribbon-Hope-RFP.pdf>

The NC Family to Family Health Information Center provides packets of information FREE to NC parents. To order a packet or schedule a training workshop for your group, please contact Wendy Ward at (800) 962-6817 ext. 35 or wward@ecacmail.org. The available packets/fact sheets include: **Health Consumer Laws and Rights** (HIPAA, ERISA, COBRA, EMTALA, FMLA, MHPA); **Private Health Insurance** (Private Health Insurance, Denials, Appeals, Complaints); **Public Programs 1** (Medicaid, CAP, EPSDT, SSI, Medicare); **Public Programs 2** (Title V, NC Health Choice, Public Health, CSHS, Low Cost/Free Clinics); **Prescription Assistance Programs** (Help with prescriptions); **Medical Home Parent Training Curriculum**. For information on other workshops and training opportunities in your area check the recently revised ECAC website at www.ecac-parentcenter.org

Training dates for the 2006 Mental Health Cost Report have been set. There will be three sessions in the Central Region, three sessions in the West, six sessions in the East and six sessions in Raleigh. All sessions begin at 8:30 A.M. and end at 4:00 P.M. Please register for training no later than July 3, 2006. Please read memo form the DHHS Office of the Controller for further information and to register: <http://www.ncdhhs.gov/control/amh/cost06tr.doc>

Go to the Caregivers Marketplace at www.caregiversmarketplace.com to enroll in a FREE cash back program for anyone who gives, gets or needs care. You can receive cash back on eligible products that are not typically covered by insurance or Medicare, regardless of where you buy them! Some eligible products include diapers, bathing/skin care, dietary supplements, incontinence care, and nutritional products.

Got News???

Items for the *Providers' Times* should be received by Rose Ann Bryda on or before the 25th of each month for the next month's newsletter. Submission guidelines for the Newsletter may be found on the CCMHC website.

Effective July 1, 2007 there will be a new sign language reimbursement policy. This policy has not yet been posted on the Division website. It involves preauthorization for up to 8 hours of interpreting service by an interpreter under contract with the Division (see list at <http://dsdhh.dhhs.state.nc.us/division/interpreter/interpreter.html>). An authorization request for payment needs to be sent by the MH/DD/SAS provider to the DMH Central office. Prior authorization for interpreter services for STR and Crisis Services is not necessary. Please contact Brad Trotter at DMHDDSAS via email at brad.trotter@ncmail.net if you have questions or need further information.