



## From Your LME

### From Jim Lampros

#### CAP-MR/DD Reminders:

Prior to sending CNRs to Value Options for review, the MR-2 must be signed by an LME representative.

- ◆ MR-2s should be sent to Jim Lampros for signature. (As of 11/15/06 there were still quite a few November CNRs that had not had MR-2s signed by an LME representative.)
- ◆ MR-2s must be signed by the Case Manager and LME representative no earlier than one month prior to the birthday month and no later than the last day of the birthday month.
- ◆ Please remember to complete all items on the MR-2. If an item does not apply, indicate N/A.
- ◆ Also, remember to use ICF-MR wording in item 37 identifying 3 or more deficiencies in major life areas. Refer to the CAP-MR/DD Manual (pages 6 & 7) for ICF-MR criteria.

Once Value Options approves CNRs, case managers should:

1. Send a copy of the POC, Cost Summary, NC SNAP and MR-2 to: *Cumberland County DSS; c/o Cassandra Matthews, District 177; PO Box 2429; Fayetteville, NC 28302* (This is very important as the CM code on the Medicaid card, which allows for CAP-MR/DD billing, will disappear unless DSS receives these copies.)
2. Send copies of approved CNRs (including POC, Cost Summary, NC SNAP and MR-2) AND Plan Update/Revisions to: *Jim Lampros; PO Box 3069; Fayetteville, NC 28302-3069* (As of this date, we have received few copies of approved CNRs and revisions.)
3. Send the original NC SNAP to *Rose-Ann Bryda PO Box 3069; Fayetteville, NC 28302-3069*. (NC-SNAPS must be completed annually)

### From QA/QI

In the constantly changing landscape of Mental Health Reform, one landmark remains constant: paperwork. While we may complain about its completion many of the required "papers" are actually vital tools used to assess progress for individual consumers, the efficacy of services, the effectiveness of providers and outcomes of the Mental Health System in our state.

Our providers are rated by the state for their compliance in completing and submitting the following in a timely manner: assessment tools (NC SNAP), outcome tools (NC TOPPS and COI), Incident Report and Quarterly Level I Incident Reports, Target Populations and Consumer Registration (STR). Providers are also rated on beginning services within time frames based on urgency of need. Below is list of data that must be submitted to the state. Except as noted for NC TOPPS all must be submitted to the LME for data entry to the state. They may all be routed through UM/UR.

- NC TOPPS: Submitted electronically by provider to state. <http://nctopps.ncdmh.net/>
- COI: <http://www.dhhs.state.nc.us/mhddsas/statspublications/manualsforms/coimannual.pdf>
- NC- SNAP: [http://www.ccmentalhealth.org/provider\\_information/nc\\_snap/nc\\_snap.doc](http://www.ccmentalhealth.org/provider_information/nc_snap/nc_snap.doc)
- Target Populations <http://www.dhhs.state.nc.us/mhddsas/iprsmenu/index.htm> (information also on our website)
- Consumer Registration <http://www.dhhs.state.nc.us/mhddsas/servicedefinitions/servdefupdates/str-registrationform8-10-06electronic.doc>
- Incident Reports <http://www.dhhs.state.nc.us/mhddsas/statspublications/manualsforms/dhhs-incident11-18-04manual-total.pdf>

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### DON'T MISS IT!

Sue Creighton of CWBH Consultants, LLC will be our guest presenter for the Provider Meeting, December 4, 2006 at 3:00 pm in room 426 of 711 Executive Place. Ms. Creighton has been an accreditation team leader for over ten years and serves as a COA Commissioner. Ms. Creighton will provide information concerning the four Division/DMA approved accrediting bodies and how to prepare for accreditation. For more information on CWBH Consultants you may review their website at [www.CWBHConsultants.com](http://www.CWBHConsultants.com).

## Training Resources, Workshops and Conferences:

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- North Carolina TASH (formerly known as The Association for Persons with Severe Handicaps) will be hosting their annual convention November 29, 30, and December 1, 2006 at the Marriott Hotel in Winston-Salem. This year's theme, "Transforming Practice, Restoring Lives" will feature speakers Tom Nerney and Pat Carver. For more information, and to register, visit the <http://www.nctash.com/tash-brochure-2006.pdf>
- The 16th Annual Assistive Technology EXPO "Assistive Technology or Life" will be held November 30 - December 1, 2006 at the North Raleigh Hilton Raleigh, NC. For further information visit: <http://www.pat.org/EXPO/index.html>
- The Leo M. Croghan Conference on Developmental Disabilities will be held December 3 and 4, 2006 at the Sheraton Imperial Hotel in Durham. For a copy of the brochure go to: <https://www.wakeahec.org/CourseCatalog/Brochures/Croghan2006.pdf>
- NC Council of Community Programs Conference & Exhibition "Coming Into Focus —Working Together," December 4-6, 2006, Pinehurst Resort and Country Club, Pinehurst, NC, contact [www.nc-council.org](http://www.nc-council.org) or call (919) 327-1500.
- Mark your calendars for the NC Council on Developmental Disabilities series called "We can Get There from Here" focused on how we can get "best practices" for services for people with DD and their families in the community. Locations and dates are: December 7-8, Greenville; December 11-12, Asheville; January 8-9, Raleigh. For more information contact the DD Council at 919 420-7901 or 1-800-357-6916
- Greensboro AHEC will hold a Community Support Training on December 6, 2006 at Moses Cone Hospital in Greensboro, NC. For further information and to register go to: [http://www.abcsignup.com/reg/event\\_page.asp?ek=0060-0003-8A666AB053F84783978C1665C8B7E9B7](http://www.abcsignup.com/reg/event_page.asp?ek=0060-0003-8A666AB053F84783978C1665C8B7E9B7)
- The National Organization on Disability (NOD) will co-sponsor a conference on Emergency Preparedness and Response for People with Disabilities. It will be held on December 13 and 14, 2006 at the Omni Shoreham Hotel in Washington, DC. To learn more go to: [http://www.homelanddefensejournal.com/hdl/conf\\_emergencypreparedness.htm](http://www.homelanddefensejournal.com/hdl/conf_emergencypreparedness.htm)
- Keystone Psychological Services, PLLC will sponsor a one day training regarding Diagnostic Assessments on January 15, 2007 in Greensboro. For details and to register go to: <http://www.Keystonepsych.org/>
- CARES, the Center for Aging Research and Education and Services School of Social Work in collaboration with the North Carolina Division of Aging and Adult Services presents workshops and trainings of interest to mental health care providers throughout the state. You can find their FY2006/2007 Training Calendar at: <http://ssw.unc.edu/cares/2006-07calendar&descriptions.pdf>

## Training Resources, Workshops and Conferences

- New January training dates for TIP – Training in Innovation and Practice have been set for Raleigh. The three-day training packages (January 16, 17 and 24) **will allow providers to earn the following required training hours: 6 hours of required community support service definition training; 6 hours of required person-centered thinking training; 3 hours of required crisis planning training; 3 hours of training in client rights.** Participants **will be provided with specific guidance for earning an additional two hours of approved on-line training to fulfill the twenty hour requirement for community support providers.** To register go to our website [www.nc-council.org](http://www.nc-council.org) and click on “January TIP Calendar Flyer.” For more information contact Lisa Rowland or Michael Owen at (919) 327-1500.
- *People on the Move: Using All Transportation Options (ADA and Beyond...)*, a FREE “train-the-trainer” initiative to increase accessible transportation in your community is coming to Charlotte February 1-2, 2007. The two-day training is designed for human service providers, transportation companies, school personnel, anyone who uses public transportation, and advocates for community change. Registration ends December 21, 2006. For more information go to: [http://projectaction.easterseals.com/site/PageServer?pagename=ESPA\\_people\\_move&JServSessionIdr007=s08tt1sr72.app6b](http://projectaction.easterseals.com/site/PageServer?pagename=ESPA_people_move&JServSessionIdr007=s08tt1sr72.app6b)
- Charlotte AHEC will present Cultural Competence: Moving from Illusion to Reality on February 9, 2007. For more information and to register contact Ken Doan, (704) 512-6517 or go to: [http://www.charlotteahec.org/ce/program\\_schedule/details.cfm?EventID=18306](http://www.charlotteahec.org/ce/program_schedule/details.cfm?EventID=18306)
- 2007 Winter School – NC Foundation for Alcohol and Drug Studies, February 25-28, Montreat Conference Center, contact Jim Edmundson, Ed.D., (910) 799-6594 or [jim.edmundson@bizec.rr.com](mailto:jim.edmundson@bizec.rr.com).
- The Arc of Mecklenburg and The Council for Children’s Rights are sponsoring *Wrightslaw Special Ed Law & Advocacy Training* on February 27, 2007 in Charlotte. Pete & Pam Wright will present their one-day special education seminar. For further information go to: <http://www.wrightslaw.com/speak/reg/07.02.nc.flyer.pdf>
- Seventh Conference of the International Expressive Arts Therapy Association in conjunction with North Carolina Arts for Health presents: *The Expressive Arts and the Earth*, May 23 through May 27 at the Broyhill Inn and Conference Center Appalachian State University in Boone, NC for a brochure on the event go to: <http://www.ieata.org/main/experience/conference.html>

In conjunction with Kean Digital Films MHA/NC is pleased to introduce Journey to Recovery—an extraordinary documentary that takes a close look at mental illness. The premier will be held on December 1, 2006 from 12:00 to 2:00 at The Embassy Suites Hotel Raleigh/Crabtree. There is no cost to attend and lunch is provided. Please RSVP to Kelly Capps at 919-981-0740 or kcapps@mha-nc-org. Copies of the film are available for \$10.00 through MHA/NC. Call 1-800-897-7494

New Covent Deliverance Center along with New Testament Church of God cordially invite the homeless and those in need to a Thanksgiving dinner at New Covenant Deliverance Center 109 C Street on Thursday, November 23, 2006 11:00 am-2:00 pm OR until the food is gone. Please contact 485-4731 or 488-7800 for more information

It is important that you keep up to date with new information from the Division and DMA. It is good practice to visit their websites weekly if not daily. Check the enhanced Services Implementation Updates, other announcements and bulletins on the Division website: <http://www.dhhs.state.nc.us/mhddsas/announce/index.htm>. Bulletins and other provider information can be found on the DMA website: <http://www.dhhs.state.nc.us/dma/prov.htm>

**Got News???**  
Items for the *Providers' Times* should be received by Rose Ann Bryda on or before the 25th of each month for the next month's newsletter. Submission guidelines for the Newsletter may be found on the CCMHC website.

# Just So You Know

- ⇒ The City of Fayetteville/Cumberland County Ten Year Plan to End Homelessness Steering Committee 2006 - 2007 Meeting schedule is as follows: (all meetings will be held at the Department of Social Services Meeting Room 1<sup>st</sup> Floor – 1225 Ramsey Street at 10:00 am; November 21 (Solutions Forums); December 12 (Develop Strategies/ Plan Development); January 25 (Plan Development); February 22 (Complete Draft/Comment Period) March 23 (Complete Draft/Comment Period) April 26 (Adoption by Governing City and County Governing Bodies)
- ⇒ The NC Council of Community Programs is launching the new “MH/DD/SA Careers” website dedicated specifically to the needs of MH/DD/SA professionals. Employers will post jobs and professionals will be able to post resumes at no cost. The new Career Center will also make particular provision for those employers seeking consumers as employees. The Employment/Resume Categories on the Career Center will include Clinical; Management; Support; Consumer Employment; and Clerical. The site will be available from the NC Council's current website, go to: [www.nc-council.org](http://www.nc-council.org) and click on “MH/DD/SA Careers.”
- ⇒ **Free Software Available for Rx Patient Assistance Programs:** The Office of Rural Health and Community Care is offering MH/DD/SAS providers the Medication Access and Review Program or MARP software for free. MARP automates the lengthy process of completing the Prescription Assistance Program (PAP) applications from pharmaceutical manufacturers for free and low cost drug programs. Training and technical support are also provided by the Office of Rural Health and Community Care for free by their technical staff. To find out more, contact Michael Keough at the Office of Rural Health and Community Care via email at [michael.keough@ncmail.net](mailto:michael.keough@ncmail.net) or by phone at 919-733-2040.
- ⇒ A new tip sheet "Information Partners Can Use o: Medicare 2007 Formulary Changes”, explains how Part D plan formularies will change in 2007, what formularies show about drugs seniors use most, utilization management, and help available for people affected by formulary changes. Go to: <http://www.cms.hhs.gov/partnerships/downloads/2007FormularyChanges.pdf>
- ⇒ The military has prepared an informative and helpful toolkit for parents of children To read it or download a copy go to: [http://www.military.com/spouse/fs/o,,fs\\_specialneeds\\_103106,00.html?ESRC=family.nl](http://www.military.com/spouse/fs/o,,fs_specialneeds_103106,00.html?ESRC=family.nl)
- ⇒ Advocates in Cumberland County have begun organizing an advisory council for people with disabilities . The mission and purpose of the council is to promote and advocate for equal and inclusive opportunities for people with disabilities in all aspects of life. For more information contact The Arc of Cumberland County 910-867-2141