



'WORKING TOGETHER TO MEET MENTAL HEALTH NEEDS'

Providers' Times

From Your LME

For over thirty years, the **Cumberland County Mental Health Auxiliary** has provided for the unmet needs of the mentally ill population of Cumberland County. The Auxiliary provides emergency financial assistance for consumers to meet life's basic needs such as emergency shelter, food, medication, and clothing. We also provide school supplies, uniforms, furniture, personal hygiene items and holiday support. The Auxiliary is a 501(c) (3) non-profit organization. This enables the Auxiliary to raise funds in the form of grants and financial contributions to provide support for those in need.

Join the Club

In an effort to meet increasing needs, we started an Auxiliary Club call the Platinum/Emerald/Diamond Club last year. If your organization donates \$500, you belong to the Diamond Club; if your organization donates \$300 you belong to the Emerald Club; if your organization donates \$200 or less, you belong to the Diamond Club. Organizations are recognized yearly at the Volunteer Awards Banquet, which is held in May. Their names are placed on a permanent plaque along with the year donations were received. We wish to recognize this year's club members. **Full Potential, LLC** is in the Platinum Club; **Cardinal Clinic, Pierce & Associates, Envisions of Life, LLC,** and **Pine Village Treatment Services** are in the Emerald Club and **Community Based Developmental Services** is in the Diamond Club. If you would like to join the club or have any questions please call Deborah McMillian, Director of Volunteer Services (910) 222-6155

Attention all service providers who bill through the LME: Billing for services that were authorized for FY 07 must be turned into UM/UR by 5:00 pm on August 1, 2007 for payment. This includes IPRS funded services as well as Medicaid funded services that still bill through the LME.

Let us know about your special resources.

We would like to be able to tell our consumers about providers with staff proficient in **sign language, Spanish** or other **foreign language(s)** and those with **handicap accessible** facilities. Please submit specific information relating to service, area of proficiency and staff qualifications or location of handicap accessible facility. For example: Community Support Paraprofessional with fluency in ASL; or Targeted Case Manager (Qualified Professional) with fluency in Spanish. Submit information to Rose-Ann Bryda via email at rbryda@mail.ccmentalhealth.org or call her at 222-6074.

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Remember to keep up with your NC-TOPPS interviews. Go to <http://nctopps.ncdmh.net/> to sign up as a clinician and to submit NC-TOPPS data. Remember each agency should have a super user with the capability of measuring your agency's compliance in submitting data on time. Make timely submission of NC-TOPPS data a Quality Improvement goal for this year.

Training Resources, Workshops and Conferences:

- The Disability & Elderly Emergency Management (DEEM) Initiative, a multi-agency endeavor, was developed to strengthen the emergency preparedness and response for people with disabilities and the elderly living in North Carolina. They will be holding forums through the state in June and July. Information from the forums will be reviewed, researched, and used to create a plan of action. To register for one of the forums and/or to provide your information go to: <http://www.dhhs.state.nc.us/aging/deem.htm>. There is no cost for the forums, but you must pre-register since space is limited. You may call 919-548-9341 if you have any questions.
- North Carolina Evidence Based Practices Center is presenting several trainings in July at the Southern Regional Area Health Education Center (SRAHEC) at 1602 Owen Drive in Fayetteville. **Person Centered Thinking** is scheduled on July 25, 2007; **Person Centered Planning** is scheduled on July 26, 2007; **Community Support Services** is scheduled on July 24, 2007; and **Crisis Response** (crisis intervention for first responders) is scheduled on July 26, 2007. To learn more about these trainings and to register please go to: <http://www.ncebpcenter.org/brochures.htm>
- Charlotte AHEC - Airport Training Center will present **School Reentry after Traumatic Brain Injury: Don't Be Left Behind** August 2 and 3, 2007 at the Charlotte Area Health Education Center (AHEC). Mark Alexander Hirsch, PhD, Research Faculty Physician will be a featured speaker. For a brochure and to register, go to: http://www.charlotteahec.org/ce/program_schedule/details.cfm?EventID=20549
- The Exceptional Family Member Program presents **ADD/ADHD: Does my child have it? What are my options?** On Wednesday, 8 August from 9:00 am to 11:00 am in the ACS Classroom, Soldier Support Center, 3rd Floor, Normandy Drive, Fort Bragg. Guest Speakers include Dr. Ursula Chesney, Womack Pediatrics Clinic and Ms. Dianna Mousseau, L.C.S.W., New Directions TLC. For more information, and reservations call (910) 907-3395.
- North Carolina Council of Community Program's LME Academy Training: **New Medicaid Requirements – Are You Compliant?** will be held August 13, 2007 in Gastonia, NC and August 24, 2007 in Carthage, NC. This training is for managers, Compliance Officers, Supervisors, Financial Officers, and other interested administrators of provider organizations and interested LME staff. For program brochure and to register, go to: <http://www.nc-council.org/members/AM/Template.cfm?Section=Home&Template=/CM/ContentDisplay.cfm&ContentID=2052>
- For August and September dates and registration information for TIP Community Support Training from the NC Council of Community Programs and the Administrative Services Organization go to: <http://www.nc-council.org/members/AM/Template.cfm?Section=Home&Template=/CM/ContentDisplay.cfm&ContentID=2073>
- ASIST (Applied Suicide Intervention Skills Training) is a two-day, intensive, interactive workshop that teaches suicide first-aid intervention to any and all community caregivers and gatekeepers. For more information, contact Romaine Riddle at 919-866-3272 or riddle@mha-nc.org. Upcoming ASIST workshops include: July 19 & 20 in Roanoke Rapids and Sept. 20 & 21 in Chapel Hill. To learn more about suicide prevention resources, go to: <http://www.livingworks.net/AS.php>
- With the support of the Centers for Medicare & Medicaid Services (CMS) Office of the Medicare Ombudsman (OMO), the NC Seniors' Health Insurance Information Program (SHIIP) is launching a network expansion effort to help partners from the SHIIP and mental health arenas connect and share knowledge. Providers are invited to a special sensitivity and awareness training. Medicare understands that 53% of under age 65 beneficiaries and 12% of the over 65 population have some form of diagnosed psychiatric disorders. This training meeting will be held on July 24th, 2007 from 10:00 am to noon at the Coordinating Council on Older Adults, 339 Devers Street, in Fayetteville. For more information or to confirm contact Ellouise Garvin at 910-484-0111.

Training Resources, Workshops and Conferences

- SMART START PARENTING TRAINING **Behavior Management Training for Parents with Children Ages 0-5** is scheduled for October 4, 2007 through November 29, 2007 on Thursdays from 10:00am to 12:00pm or 6:00pm-8:00pm at Cumberland County Mental Health Child & Youth Center, 711 Executive Place. Registration **begins Monday August 6, 2007 and ends Friday September 28, 2007. YOU MUST COME TO OUR OFFICE TO REGISTER!** Class size is limited to 30 participants in each class. To register, please call (910) 222-6414 and ask for Smart Start Parenting Class, or come to our office. There is no fee for this class!
- CLEAR (The Council on Licensure, Enforcement and Regulation) will hold its 27th annual conference September 6-8, 2007 in Atlanta, Georgia. For information and to register go to: <http://www.clearhq.org/>
- The 2007 North Carolina Conference on Aging is scheduled for September 10th through 12th, 2007 at the M.C. Benton, Jr. Convention & Civic Center, Winston-Salem, NC. This year's theme is "**Today, Tomorrow, Together!**" For further information and to register, go to: <http://www.aging.unc.edu/nccoa/index.html>
- The Mental Health Association in North Carolina 2007 Annual Conference: **Strength in Diversity: United We Stand** will be held September 26-27, 2007 at the Holiday Inn Sunspress Resort in Wrightsville Beach, NC. Christopher Kennedy Lawford will be the keynote speaker at this 2007 Annual Conference. Despite Lawford's successful film and television career, and extensive political action, he battled with drug and alcohol addiction for many years. The conference will include breakout sessions addressing a variety of topics in mental health as well as a presentation by Joshua Wolf Shenk, author of Lincoln's Melancholy. For more information or to register, visit www.mha-nc.org/annualmeeting07.htm.
- Three workshops, sponsored by the Professional Association of Rehabilitation Counselors (PARC) are coming up in October 2007. These workshops are pre-approved by the NCSAPPB and the CRCC for credit for the CSAC, LCAS, CCS, CRC, and LPC credentials. October 11-14, 2007: **Clinical Supervision in Substance Abuse Counseling** (30 hours). For more information and to register go to: http://www.homestead.com/PARC1/CCS_brochure_-Feb_15_June_7_Oct_11_2007_at_Dogwood.doc. October 19 2007: **Ethical Issues in Substance Abuse and Rehabilitation Counseling** (6 hours). For more information and to register go to: http://www.homestead.com/PARC1/Brochure_-Ethics_-SACs_-RCs-6_hours_-2007.doc. October 26, 2007: **Counseling Clients with HIV/AIDS and Other Infectious Diseases: Guidelines for Substance Abuse and Rehabilitation Counselors** (6 hours). For more information and to register go to: http://www.homestead.com/PARC1/Brochure_-HIV-Infectious_diseases_-SACs_-RCs-6_hours_-2007.doc. Workshops are open to all substance abuse and mental health professionals as well as rehabilitation professionals and are limited to 10 participants. All workshops will be held in Greenville, NC. Contact Dr. Lloyd Goodwin at 252-744-6292 or at Goodwinl@ecu.edu if you have any questions.
- Addiction Professionals of North Carolina (APNC) 2007 Fall Conference will be held October 24-26, 2007 in Carolina Beach, NC Brochures will be mailed to members and posted on the following site in July, 2007. Go to: http://www.apnc.org/site/index.php?option=com_content&task=view&id=18&Itemid=32
- Behavioral Healthcare Institute is currently offering three free online trainings: **Intervening with Individuals in Crisis: A Guide for Substance Abuse & Mental Health Professionals; Weathering the Storm: DSS Disaster Response; Disaster Preparedness for Public Health Social Workers; Part I: Natural Disasters**. To register and find out the online training requirements for these courses, go to: <http://behavioralhealthcareinstitute.org/home.asp>

Just So You Know

FANS FOR SENIORS: The Cumberland County Coordinating Council on Older Adults, Inc., located at 339 Devers Street is accepting fans, A/C's and/or cash donations for the 2007 Fan Program. Fans will be given to seniors in need.

RESPIRE CARE for Families of Active Duty Army Members with Special Needs Children

The Exceptional Family Member Program (EFMP) will fund **Respite Care** for family members of active duty soldiers who meet one of the eligibility criteria and are not receiving respite care services from another agency. Eligibility criteria include: little or no age-appropriate self-help skills, severe continuous seizure activity, ambulation with neurological impairment that requires assistance with activities of daily living, tube feeding, tracheotomy with frequent suctioning, apnea monitoring during hours of sleep, inability to control behavior with safety issues requiring constant supervision or school-aged children on an Individualized Education Program (IEP) with at least a moderate disability as recorded on DD Form 2792-1, Exceptional Family Member Special Education/Early Intervention Summary, (autism, deaf, blind, visually/hearing impaired, pervasive development disorder, developmental delay, other health impairment, traumatic brain injury, mental retardation, emotionally impaired, behavior/conduct disorders). Point of contact is Trisha Newton at 907-3395.

NEW FROM THE DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES

- ⇒ A memo and **Policy Guidance on Sign Language Interpreting in Community Settings**; the **DHHS List of Sign Language Interpreters** (updated 6/1/07); and the **Sign Language Interpreting Services Authorization/Payment Form** can be found at: <http://www.dhhs.state.nc.us/mhddsas/deafservices/index.htm>
- ⇒ The Cost Report Training Manual, appendices, training information and registration are available on the Controller's Office website at <http://www.ncdhhs.gov/control/amh/amhcost7.htm>
- ⇒ The updated Person Centered Planning (PCP) **Complete Person Centered Plan Form** (revised 7/11/07); the **Introductory Person Centered Plan Form** (developed 7/11/07); the **Person Centered Plan Manual** (revised 7/11/07); and **Helpful Technical Tips on How to Complete the PCP** (developed 7/16/07), can be found at: <http://www.ncdhhs.gov/mhddsas/statspublications/manualsforms/index.htm#forms>

FROM DMA: Only 40,103 (67%) of 60,000 North Carolina Medicaid providers' NPI Collection Forms have been received by DMA. DMA is continuing to collect NPI's at this time. Based on the CMS announcement that it is implementing a contingency plan for covered entities who will not meet the May 23, 2007, deadline for NPI implementation, DMA will not require the NPI on claims effective May 18, 2007 as previously announced. DMA will continue to adjudicate claims using the Medicaid Provider Number until further notice. DMA will continue to collect NPI information. We strongly encourage providers to begin submitting claims using both their Medicaid Provider Number and NPI. In addition, we are requesting that providers begin utilizing the new claim forms. Remember, with the delay in implementation of the NPI, claims submitted without a Medicaid Provider Number will deny. Further information regarding our new implementation date will be communicated when available. DMA will be communicating all NPI updates first via email from our NPI Mailing List. If you have not subscribed to our email list, please do so immediately by visiting our web site at <http://www.dhhs.state.nc.us/dma/NPI.htm> and clicking on the NPI Mailing List link, highlighted in red at the top of the page. We will also continue to disseminate NPI information to the provider community via bulletins, RA banner messages, email blasts and the DMA webpage.

Go to: <https://npes.cms.hhs.gov/NPPES/StaticForward.do?forward=static.npistart> to apply for an NPI number.

Got News???

Items for the *Providers' Times* should be received by Rose Ann Bryda on or before the 25th of each month for the next month's newsletter. Submission guidelines for the Newsletter

Reformers Unanimous

Reformers Unanimous is a Faith Based Addictions Program open to everyone. Meetings are held every Friday evening from 7:00 pm to 9:00 pm. There are three meeting locations in Fayetteville: Berean Baptist Church, 517 Glensford Drive (910-868-5156); Calvary Church, 1769 Bingham Drive (910-423-2253); and West Fayetteville Baptist Church, (910-868-3812). For more information on the program and curriculum go to www.reformu.com