



'WORKING TOGETHER TO MEET MENTAL HEALTH NEEDS'

Providers' Times

From Your LME

- ⇒ Screening, Triage and Referral (STR) offices have moved to 109 Bradford Avenue. Their fax # remains 222-6121. Their Crisis Line is 424-HOPE (4673) or toll free 1-877-223-4617.
- ⇒ The time is soon to arrive when all billing must be done using your NPI number. January 1, 2008 is the date that CMS is looking to implement the use of NPI numbers for all Medicaid billing and state IPRS billing begin soon after. So if you don't have your NPI number please get it! Go to: <https://nppes.cms.hhs.gov/NPPES/StaticForward.do?forward=static.npistart> Send it to DMA: <http://www.ncdhs.gov/dma/npi.htm> and email to us teads@mail.ccmentalhealth.org
- ⇒ **Therapist Numbers:** All providers that bill through the LME must have a therapist/provider number assigned by the LME. Individuals who are not licensed (MSW, LCSW, etc.) must use their agency's **generic therapist number**. Individuals who were previously assigned a unique number by the LME, but are not licensed may no longer use that number; you must use your agency's generic number. Individuals who bill through the LME and are licensed will be assigned a **unique therapist number** by the LME. To obtain a unique therapist number: email Rose-Ann Bryda @ rbryda@mail.ccmentalhealth.org with your name, license, license number and agency. Providers, who bill direct to Medicaid either as a licensed individual or an agency, do not bill state funds and who do not bill through the LME **do not need a therapist number assigned through the LME.**

Mental Health Child Respite Center is Now Open and Accepting Referrals! The Roxie Childcare Respite Unit is located at 1724 Roxie Avenue, Fayetteville, NC. The Roxie Avenue Community Respite Unit is available to provide periodic respite for a family or family substitute on a temporary basis. Overnight respite will be provided as well as respite for less than twenty four (24) hours on a day or an evening basis at the Roxie Avenue Facility. Everyone being considered for admission to the Unit will have a screening to determine appropriateness. Referral for evaluation does not imply admission. Factors that will influence decision for admission to the Roxie Avenue Community Respite Unit will include, but not be limited to: Needs, strengths and presenting challenges as stated by consumer, guardian and/or complete psychosocial assessment, including mental status examination; Current medication regime; Current consumer mix of the unit (i.e. ages, acuity). **The Program Director will or Designee will access the consumer. You may contact the Roxie Unit at (910)-222-6000 or (910) 222-6025. After hours, nights and weekends, family/guardians, will contact the Access Unit at (Toll Free) 1-877-223-4617 for instructions.** Referral for evaluation at Roxie Avenue Child Care/Respite Unit does not imply admission.

Let us know about your special resources. We would like to be able to tell our consumers about providers with staff proficient in **sign language, Spanish or other foreign language(s)** and those with **handicap accessible facilities**. Please submit specific information relating to service, area of proficiency and staff qualifications or location of handicap accessible facility. For example: Community Support Paraprofessional with fluency in ASL; or Targeted Case Manager (Qualified Professional) with fluency in Spanish. Submit information to Rose-Ann Bryda via email at rbryda@mail.ccmentalhealth.org or call her at 222-6074.

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Remember to keep up with your NC-TOPPS interviews. Go to <http://nctopps.ncdmh.net/> to sign up as a clinician and to submit NC-TOPPS data. Remember each agency should have a super user with the capability of measuring your agency's compliance in submitting data on time. Make timely submission of NC-TOPPS data a Quality Improvement goal for this year.

Training Resources, Workshops and Conferences:

New Provider Orientation/Training -Update Training for Current Providers: Providers Relations will begin offering new providers with MOAs or Contracts with the LME an orientation/ training session. Providers who are not new to our system are welcome to come as a refresher and to receive updated information. Our first session will be at **10:00 am on August 22nd, 2007**. **Who Should Come?** CEOs and Program Directors are encouraged to come, this will give you a common language and reference points for speaking to your staff and the LME; Q.P.'s and Supervisors must come, many of the forms and procedures discussed will be part of their direct responsibility and these staff members are key to providing training to incoming staff to ensure continuity of care; Administrative staff, billing staff, and medical records staff should come if you are fortunate to have these professionals on your team. **What will be cover?** Consumer Choice and Ethics; Admission to Discharge: What to find, where to find it and what to do with it; STR – Screening, triage and Referral; PCP and PCP-A – Person Centered Plan and Admission form; Diagnosis; Authorizations; Target Populations; NC-SNAP; NC-TOPPS; Incident Reports; Numbers: Cost Center, Therapist, Control, Reporting Unit, LME facility code; Discharge; Billing; People you should know – Consumer Advocacy, Volunteer Services, Quality Assurance. **What to Bring?** A copy of your Provider Operations Manual (given to your agency when MOA or Contract was signed); A copy of Attachment A of your current contract. **How to Sign Up?** Call or email Rose-Ann Bryda @ 910-222-6074; rbryda@mail.ccmentalhealth.org let her know how many people are coming from your agency.

- For August and September dates and registration information for TIP Community Support Training from the NC Council of Community Programs and the Administrative Services Organization go to: <http://www.nc-council.org/members/AM/Template.cfm?Section=Home&Template=/CM/ContentDisplay.cfm&ContentID=2073>
- **The Third Annual Eastern Region Developmental Disabilities Services Conference** will be held at the Edwin W. Monroe AHEC Conference Center, in Greenville on October 2 – 3, 2007. For more information call 252-744-5228 or go to: <http://eahec.ecu.edu/brochures/e20982.pdf>
- SMART START PARENTING TRAINING **Behavior Management Training for Parents with Children Ages 0-5** is scheduled for October 4, 2007 through November 29, 2007 on Thursdays from 10:00am to 12:00pm or 6:00pm-8:00pm at Cumberland County Mental Health Child & Youth Center, 711 Executive Place. Registration **begins Monday August 6, 2007 and ends Friday September 28, 2007**. **YOU MUST COME TO OUR OFFICE TO REGISTER!** Class size is limited to 30 participants in each class. For more information, please call (910) 222-6414 and ask for Smart Start Parenting Class, or come to our office. There is no fee for this class!
- The Arc of North Carolina presents its 2007 Annual Conference **Paving the Way** on September 14th and 15th, 2007 at the Marriott at the Civic Center in Durham, North Carolina. For more information and to register go to: [http://arcnc.org/information/2007Annual%20Convention%20final1%20%20\(2\).pdf](http://arcnc.org/information/2007Annual%20Convention%20final1%20%20(2).pdf)
- The 2007 North Carolina Conference on Aging is scheduled for September 10th through 12th, 2007 at the M.C. Benton, Jr. Convention & Civic Center, Winston-Salem, NC. This year's theme is "**Today, Tomorrow, Together!**" For further information and to register, go to: <http://www.aging.unc.edu/nccoa/index.html>
- **Cognitive Restructuring & the 12-steps: Allies or Enemies?** Presented by John VanWyck, CSAC will be held on September 21st, 2007. To register for this 6 hour program go to: APNC@juno.com or call 1-800-723-4851.
- The University of North Carolina at Chapel Hill School of Social Work Distance Education Program will hold two MSW Program Information Sessions in order to give prospective applicants an opportunity to learn more about graduate social work education. You may attend either Wednesday, August 22, 2007 or Tuesday, September 18, 2007. The sessions will be held from 6:00 p.m. to 8:00 p.m. at Forsyth County Department of Social Services • Winston-Salem, NC (site of the Winston-Salem Distance Education Program) Please be sure to RSVP! For more information, contact: Tina Souders, MSW, LCSW, JD; Director, Winston-Salem Distance Education MSW Programs (336) 703-3398; tsouders@email.unc.edu or go to: <http://ssw.unc.edu/masters/part-time/WS-InfoSessionFlyer.pdf>
- The Mental Health Association in North Carolina 2007 Annual Conference: **Strength in Diversity: United We Stand** will be held September 26-27, 2007 at the Holiday Inn Sunspress Resort in Wrightsville Beach, NC. Christopher Kennedy Lawford will be the keynote speaker at this 2007 Annual Conference. Despite Lawford's successful film and television career, and extensive political action, he battled with drug and alcohol addiction for many years. The conference will include breakout sessions addressing a variety of topics in mental health as well as a presentation by Joshua Wolf Shenk, author of Lincoln's Melancholy. For more information or to register, visit www.mha-nc.org/annualmeeting07.htm.

Training Resources, Workshops and Conferences

- Three workshops, sponsored by the Professional Association of Rehabilitation Counselors (PARC) are coming up in October 2007. These workshops are pre-approved by the NCSAPPB and the CRCC for credit for the CSAC, LCAS, CCS, CRC, and LPC credentials. October 11-14, 2007: **Clinical Supervision in Substance Abuse Counseling** (30 hours). For more information and to register go to: http://www.homestead.com/PARC1/CCS_brochure_-Feb_15_June_7_Oct_11_2007_at_Dogwood.doc. October 19 2007: **Ethical Issues in Substance Abuse and Rehabilitation Counseling** (6 hours). For more information and to register go to: http://www.homestead.com/PARC1/Brochure_-Ethics_-SACs_-RCs-6_hours_-2007.doc. October 26, 2007: **Counseling Clients with HIV/AIDS and Other Infectious Diseases: Guidelines for Substance Abuse and Rehabilitation Counselors** (6 hours). For more information and to register go to: http://www.homestead.com/PARC1/Brochure_-HIV-Infectious_diseases_-SACs_-RCs-6_hours_-2007.doc. Workshops are open to all substance abuse and mental health professionals as well as rehabilitation professionals and are limited to 10 participants. All workshops will be held in Greenville, NC. Contact Dr. Lloyd Goodwin at 252-744-6292 or at Goodwin@ecu.edu if you have any questions.
- **The 9th Annual Carolinas Conference on Addiction and Recovery** will be held October 30th through November 2nd, at [Sheraton Chapel Hill](#) in Chapel Hill. This conference is jointly presented by: The Bowles Center for Alcohol Studies, University of North Carolina, Chapel Hill and Addiction Recovery Institute, Tryon, NC. For more information and to register please go to: <http://www.addictionrecoveryinstitute.org/>
- Addiction Professionals of North Carolina (APNC) 2007 Fall Conference will be held October 24-26, 2007 in Carolina Beach, NC. Go to: http://www.apnc.org/site/index.php?option=com_content&task=view&id=18&Itemid=32
- **The Collaborative Family Healthcare Association 9th Annual Conference** will be held November 8th through 10th, 2007 at the Crowne Plaza Resort in Asheville, North Carolina. For detailed session information, go to: www.mahec.net/cfha. This conference is for medical and mental health providers including clinicians, psychologists, teachers, researchers, and administrators who seek collaborative solutions to the complex challenges of patient care.
- 19th Annual Leo M. Croghan Conference on Developmental Disabilities will be held Monday, December 3, 2007 at the Sheraton Imperial Hotel, Research Triangle Park, NC. 6 hours of content (0.6 CEU, 6 contact hours, 6 Category A Contact Hour for Psychologists, and 6 hours Infant Toddler Credit). ASHA credit for speech pathology is pending. Go to: <http://www.wakeahec.org/> or call Wake AHEC at 919-350-8547 for more information.
- **20th Statewide Community Support/Targeted Case Management Conference** will be held at the Benton Convention Center in Winston Salem, NC. The Pre-Conference is November 6th, 2007; the Conference is November 7th and 8th, 2007. This conference is presented by the Division of Mental Health, Developmental Disabilities, and Substance Abuse Services. The conference sessions will highlight the skills and knowledge necessary to provide high quality Community Support/Targeted Case Management as well as any updates to these services. Currently registration is open to exhibitors and vendors. Please contact Debbie Webster at 919-715-2773 or debbie.webster@ncmail.net for questions and further information.

On Division of Mental Health, Developmental Disabilities and Substance Abuse Services website there is information on training and trainers. For links to trainings and trainers previously known as endorsed trainers, go to: <http://www.ncdhhs.gov/mhddsas/training/index.htm>. The Division's training partners include [Area Health Education Centers \(AHECS\)](#) <http://www.ncahec.net/>; [N.C. Evidence-Based Practices Center](#) <http://www.ncebpcenter.org/>; the [Behavioral Healthcare Resource Program \(BHRP\)](#) <http://behavioralhealthcareinstitute.org/>; and the [Developmental Disabilities Training Institute \(DDTI\)](#) <http://www.unc.edu/depts/ddti/>. For a list of certified NCI trainers in the area go to: <http://www.ncdhhs.gov/mhddsas/training/nci.htm> and select South central, this will give generate a list of providers in Raleigh, Fayetteville, Hope Mills and other nearby areas.

Just So You Know

Consumers and their families and care givers are invited to an evening to honor those who face the daily challenges of living with disabilities. There will be a carnival, games, prizes, diner, music and more. The event takes place Saturday, September 15, 2007 from 4:30 pm to 7:30 pm at Snyder Memorial Baptist Church, 701 Westmont Drive. The carnival opens at 4:30 pm and dinner is at 5:30 pm. Space is limited so RSVP by September 12, 2007. Call 484-3191

Cape Fear Regional Bureau for Community Action, Inc., again partners with The Way of Life Ministry and Cumberland CommuniCare, Inc., to host **A Back to School Youth Explosion** on August 25, 2007, from 10:00am to 2:00 pm at 327 Maloney Avenue Fayetteville, North Carolina 28301 (off Of Grove Street)! There will be school supplies, clothing, food, health information and screening, prizes, speakers, rappers and more. Open to the Public! Everyone is Welcome! For more information, please contact: Elder Ethel Campbell @ 910-483-5433 or Mr. Ashley Rozier, II @ 910-483-9177

CONSUMER ALERT Castleberry's & associated brands of chili, chili sauces, stews, and hashes are recalled for potential life-threatening botulism poisoning. GENERAL CATEGORIES OF PRODUCTS RECALLED: Multiple brands of chili, chili sauce, stews, & hash (10, 14.5m 15 & 19 oz. sizes): **Castleberry's; Austex; Best Yet; Big Y; Black Rock; Bloom; Bryan; Bunker Hill; Cattle Drive; Firefighter; Food Club; Food Lion; Georgia Hash; Goldstar; Kroger; Lowes Food; Meijer; Morton; Piggly Wiggly; Paramount; Prudence; Southern Home; Steak 'N' Shake; Thrifty Maid; Triple Bar; Value Time.** For a complete listing of products and can sizes, go to the N.C. Department of Agriculture and Consumer Services' Web page: www.ncagr.com. Important disposal information for consumers: Dispose of the cans IMMEDIATELY. Wear gloves and double bag cans, then place product in outdoor trash containers that have lids. Keep out of reach of children and pets. NCDA & CS Food and Drug Protection Division (919) 733-7366.

Safety Recall! Fisher-Price Toys with Lead Paint Hazard Recall. There has been a recall announcement for Fisher-Price toys representing various Nickelodeon and Sesame Street characters. Please follow the link provided below to see if any toys you may have purchased since May 2007 could possibly contain lead. At number four on the page, click "View and print the recall brochure" for photos and product identification information. The application for reimbursement is also found here: http://service.mattel.com/us/recall/?recall_id=52430. For information regarding lead paint and other Mattel toy recalls go to: <http://service.mattel.com/us/> or call **Pixar Cars Sarge Recall Hotline: 1-800-916-4997; FP Toy Lead Paint Recall Hotline: 1-800-916-4498; Magnet Hazard Recall Hotline: 1-888-597-6597.**

America the Beautiful – National Parks and Federal Recreational Lands Pass – Access Pass - Free This is a lifetime pass for U.S. citizens or permanent residents with permanent disabilities. Documentation is required to obtain the pass. Acceptable documentation includes: statement by a licensed physician; document issued by a Federal agency such as the Veteran's Administration, Social Security Disability Income or Supplemental Security Income; or document issued by a State agency such as a vocational rehabilitation agency. The pass provides access to, and use of, Federal recreation sites that charge an Entrance or Standard Amenity. The pass admits the pass holder and passengers in a non-commercial vehicle at per vehicle fee areas and pass holder + 3 adults, not to exceed 4 adults, at per person fee areas (children under 16 are admitted free). The pass can only be obtained in person at the park. The Access Pass provides a 50 percent discount on some Expanded Amenity Fees charged for facilities and services such as camping, swimming, boat launching, and specialized interpretive services. In some cases where Expanded Amenity Fees are charged, only the pass holder will be given the 50 percent price reduction. The pass is non-transferable and generally does NOT cover or reduce special recreation permit fees or fees charged by concessionaires. Go to: http://www.nps.gov/fees_passes.htm for further information. To find parks in North Carolina for to: <http://www.nps.gov/findapark/index.htm>

Got News???

Items for the *Providers' Times* should be received by Rose Ann Bryda on or before the 25th of each month for the next month's newsletter. Submission guidelines for the Newsletter

To learn the importance of assisting consumers with keeping their own health records go to: <http://newsinfo.iu.edu/news/page/normal/4313.html> to read Ruth Walker's article. For help in setting up that personal health record, go to the AHIMA website www.myPHR.com, which gives users a step-by-step process to create their own records and other helpful tips. The user should complete the forms with as much information as possible, download the forms and then review it with their doctor.