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'WORKING TOGETHER TO MEET MENTAL HEALTH NEEDS'

# Providers' Times

## From Your LME

### FROM QA/QI

The LME is conducting three trainings during the month of September that are specific to certain providers. Two of these will specifically address CAP service provision. CAP providers only need to attend one of the trainings. The other training is open to all providers and will focus on updates from the Division, enhanced benefit services, authorization changes, endorsement changes, audit findings, compliance to the MOA and state standardized contract etc. If you are not sure whether you need to attend, please contact us and we will answer your questions.

**POSTPONED Monday September 24, 2007, 1:00 p.m. – 3:00 p.m.** The Monday training has been postponed awaiting clarifications from the Division. **Thursday: September 27, 9:00 a.m. – 11:30 a.m.** Open to all providers: This training will address findings from the post payment clinical reviews, endorsements and audits, monitoring, endorsement changes, incident reporting, compliance to standards, plans of correction. **Thursday: September 27, 2007, 1:00 p.m. – 3:00 p.m.** This is for CAP providers who must complete a corporate/business verification and self study of core rules prior to their services endorsement should attend this training. The new endorsement application and modifications to the endorsement process will be covered in addition to the same information on CAP service endorsement that is being covered on Monday September 24, 2007.

Due to the size of the meeting room, it is important that you call or email so that we can ensure we have materials available for you. Please contact Wanda McCoy at 222-6421 or [wmccoy@mail.ccmentalhealth.org](mailto:wmccoy@mail.ccmentalhealth.org) to respond to this email. We need to know the names of people who will be attending and their role in your agency. We look forward to seeing you! If there are specific questions or additional topics that you want included in the training, please let us know ahead of time. You can e-mail this information to me directly at [djenkins@mail.ccmentalhealth.org](mailto:djenkins@mail.ccmentalhealth.org), send information in the mail, or tell us when you call to register.

**QUARTERLY INCIDENT REPORTS ARE DUE OCTOBER 10, 2007 COVERING THE PERIOD OF JUNE, JULY, AND AUGUST. PLEASE FAX YOUR QM11 FORM to Debbie Jenkins @ 910-678-9963!!!!!!**

### FROM PROVIDER RELATIONS

Providers Relations is offering **New Provider Orientation** for new providers with MOAs or Contracts with the LME. Providers who are not new to our system are welcome to come as a refresher and to receive updated information. We have two sessions coming up: **September 25, 2007 @ 10:00 am** and **October 25<sup>th</sup>, 2007 at 2:00 pm**. **Who Should Come?** CEOs and Program Directors are encouraged to come, this will give you a common language and reference points for speaking to your staff and the LME; Q.P.'s and Supervisors must come, many of the forms and procedures discussed will be part of their direct responsibility and these staff members are key to providing training to incoming staff to ensure continuity of care; Administrative staff, billing staff, and medical records staff should come if you are fortunate to have these professionals on your team. **What will be cover?** Consumer Choice and Ethics; Admission to Discharge; What to find, where to find it and what to do with it; STR – Screening, Triage and Referral; PCP and PCP-A – Person Centered Plan and Admission form; Diagnosis; Authorizations; Target Populations; NC-SNAP; NC-TOPPS; Incident Reports; Numbers: Cost Center, Therapist, Control, Reporting Unit, LME facility code; Discharge; Billing; People you should know – Consumer Advocacy, Volunteer Services, Quality Assurance. **What to Bring?** A copy of your Provider Operations Manual (given to your agency when MOA or Contract was signed); A copy of Attachment A of your current contract. **How to Sign Up?** Call or email Rose-Ann Bryda @ 910-222-6074; [rbryda@mail.ccmentalhealth.org](mailto:rbryda@mail.ccmentalhealth.org) let her know how many people are coming from your agency.

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Volunteer services is gearing up for the holiday season. Last year we served 238 families for Thanksgiving and 700 individuals for Christmas. We are asking you to donate Turkeys for Thanksgiving and/or adopt families for the holidays. If you have any questions please call Deborah McMillan at 222-6255.

## Training Resources, Workshops and Conferences:

- For the November dates and registration information for TIP Community Support Training from the NC Council of Community Programs and the Administrative Services, go to: <http://www.nccouncil.org/members/AM/Template.cfm?Section=Home&Template=/CM/ContentDisplay.cfm&ContentID=2185>. For information and registration on the LME Academy Trainings including NC LME Board Leadership Institute; Advanced Person-Centered Rehabilitation Planning; and Internal Auditing and Monitoring to Reduce Audit Risk; as well as NCI Training Part A & B and the 2007 Fall Conference and Exhibition - Business Realities and Clinical Values: Finding a Balance, December 10-12 at Pinehurst Resort Country Club in Pinehurst NC sponsored by the NC Council of Community Programs, go to: <http://www.nc-council.org/Members/AM/Template.cfm?Section=Home>
- **The Third Annual Eastern Region Developmental Disabilities Services Conference** will be held at the Edwin W. Monroe AHEC Conference Center, in Greenville on October 2 – 3, 2007. For more information call 252-744-5228 or go to: <http://eahec.ecu.edu/brochures/e20982.pdf>
- NC Providers Council 2007 Annual Conference **KEEPING YOU “ON TRACK” . . . To deliver quality services!** Will be held at Marriott Durham at the Civic Center in Durham, NC, October 2 and 3, 2007 Go to <http://ncproviderscouncil.org/> to download the registration form and brochure.
- For a information and to register for Cross Country Education’s seminar **Early Developmental Disorders Resulting from Abuse**, held in Raleigh, NC on October 23, 2007 and to find seminars or other mental health topics, go to: [http://www.crosscountryeducation.com/cce/seminars/search\\_results.jsp](http://www.crosscountryeducation.com/cce/seminars/search_results.jsp)
- **The 9th Annual Carolinas Conference on Addiction and Recovery** will be held October 30<sup>th</sup> through November 2<sup>nd</sup>, at [Sheraton Chapel Hill](#) in Chapel Hill. This conference is jointly presented by: The Bowles Center for Alcohol Studies, University of North Carolina, Chapel Hill and Addiction Recovery Institute, Tryon, NC. For more information and to register please go to: <http://www.addictionrecoveryinstitute.com/ccar/index.html> or <http://www.addictionrecoveryinstitute.org/>
- Addiction Professionals of North Carolina (APNC) 2007 Fall Conference will be held October 24-26, 2007 in Carolina Beach, NC. Go to: [http://www.apnc.org/site/index.php?option=com\\_content&task=view&id=18&Itemid=32](http://www.apnc.org/site/index.php?option=com_content&task=view&id=18&Itemid=32)
- The Brain injury Association of North Carolina and Wake AHEC present **Brain Injury 2007: Where We’ve Been and Where We’re Going** on November 9<sup>th</sup>, 2007 and November 10<sup>th</sup>, 2007 at The Friday Center in Chapel Hill, NC. For a more information, to download the conference brochure and to register on line got to <http://www.wakeahec.org/coursecatalog/brochures/tbi07.pdf> or call Wake AHEC at Call 919-350-8547 or toll- free 1-866-341-1814.
- **The Collaborative Family Healthcare Association 9th Annual Conference** will be held November 8<sup>th</sup> through 10<sup>th</sup>, 2007 at the Crowne Plaza Resort in Asheville, North Carolina. For detailed session information, go to: [www.mahec.net/cfha](http://www.mahec.net/cfha). This conference is for medical and mental health providers including clinicians, psychologists, teachers, researchers, and administrators who seek collaborative solutions to the complex challenges of patient care.
- **The 8th Annual Teen Summit iPod, iPhone, iSolated: Lonely Teens in Crisis** will be held October 11<sup>th</sup> and 12<sup>th</sup>, 2007 from 9:00 AM to 4:00 PM at Cumberland County Department of Social Services in Fayetteville. Topics to be covered include: Assessing and Treating Anger in Adolescents, Therapy with Adolescents, Teen Sexuality, Memory Based Learning, Working with Military Families, Evidence Based Substance Abuse in Adolescents, and Communication using Technology. For more information and to register please go to <http://www.southernregionalahec.org/professionals/pdf/TeenSummit2007.pdf>

# Training Resources, Workshops and Conferences

- The FARO Fall 2007 Conference will be held at the Asheville Renaissance Hotel in Asheville, NC, November 4 to 7, 2007. For more information and to register go to <http://www.ncfaro.org/Fall.htm>
- Area AHECs are presenting the Fall 2007 Addressing Barriers to Learning: School Mental Health Training Series. For additional information contact The School Mental Health Project 252.744.0086, [Keith Letchworth](#), Project Director [Sara Woolard](#), Program Assistant. Go to <http://eahec.ecu.edu/brochures/fall2007.pdf> to download brochure and to register. Trainings in the series include: **Sept 26 ADDRESSING THE EMOTIONAL EFFECTS OF ADOLESCENT PREGNANCY AND HIV/AIDS** Northwest AHEC – The Allegacy Federal Credit Union, Winston-Salem, NC Terri Mitchell, PhD, and Kwain Bryant, NC School Health Training Center, Appalachian State University; **Oct 8 COLLABORATION IN SCHOOL MENTAL HEALTH: A COMMON-SENSE APPROACH** Eastern AHEC – Edwin W. Monroe AHEC Conference Center, Greenville, NC Gail Cormier, BS, Director of NC Families United, and Joel Rosch, PhD, Center for Child and Family Policy, Duke University & Co-Chair, NC Collaborative on Children and Families; **Oct 10 ADDRESSING THE NEEDS OF STUDENTS WITH EATING DISORDERS** Wake AHEC – Jane S. McKimmon Center, Raleigh, NC TJ Raney, PhD, Department of Psychiatry, UNC School of Medicine, UNC-Chapel Hill; **Nov 7 ADDRESSING THE NEEDS OF STUDENTS WITH ANXIETY DISORDERS (INCLUDING OBSESSIVE/COMPULSIVE DISORDER) AND BIPOLAR DISORDER** Area L AHEC – The Learning Institute, Rocky Mount, NC Kaye McGinty, MD, Department of Psychiatry, Brody School of Medicine, ECU; **Nov 27 ADDRESSING CULTURAL DIVERSITY IN SCHOOL MENTAL HEALTH** Greensboro AHEC – The Moses Cone Memorial Hospital, Greensboro, NC José Villalba, PhD, Department of Counseling and Educational Development, School of Education, UNC-Greensboro
- Five modules of the School Mental Health Training Series are now available online. They are: 1. *Addressing Barriers to Learning: A Comprehensive Approach to School Mental Health* -provides a framework within which you can examine how your school approaches the provision of mental health supports and services for all students. 2. *Addressing Barriers to Learning: Helping Students Cope with Withdrawal Behaviors - Depression and Suicide* 3. *Addressing Barriers to Learning: Helping Students Cope with Disruptive Behaviors – ADHD, Oppositional Defiant Disorder and Conduct Disorder* 4. *Addressing Barriers to Learning: Helping Students Cope with Disruptive Behaviors – Anxiety Disorders and Bipolar Disorder* 5. *Addressing Barriers to Learning: Risk and Resiliency Factors, Crisis Intervention and Follow-up Support*. To receive credit for the course, you must have at least 80% correct responses on the posttest and complete the course evaluation. The continuing education credit is available. Go to <http://www.aheconnect.com/smhp/default.asp> to access the course.
- The 19th Annual Leo M. Croghan Conference on Developmental Disabilities will be held Monday, December 3, 2007 at the Sheraton Imperial Hotel, Research Triangle Park, NC. 6 hours of content (0.6 CEU, 6 contact hours, 6 Category A Contact Hour for Psychologists, and 6 hours Infant Toddler Credit, ASHA credit for speech pathology is pending.) Go to: <http://www.wakeahec.org/> or call Wake AHEC at 919-350-8547 for more information
- **20th Statewide Community Support/Targeted Case Management Conference** will be held at the Benton Convention Center in Winston Salem, NC. The Pre-Conference is November 6<sup>th</sup>, 2007; the Conference is November 7<sup>th</sup> and 8<sup>th</sup>, 2007. This conference is presented by the Division of Mental Health, Developmental Disabilities, and Substance Abuse Services. The conference sessions will highlight the skills and knowledge necessary to provide high quality Community Support/Targeted Case Management as well as any updates to these services. For a brochure on the conference go to <http://northwestahec.wfubmc.edu/brochures/071106.pdf> ; For registration instructions, go to <http://northwestahec.wfubmc.edu/brochures/21294RegInstructions.pdf> ; For website registration, go to: [https://northwestahec.wfubmc.edu/learn/courseware/index.cfm?event\\_pk=21294](https://northwestahec.wfubmc.edu/learn/courseware/index.cfm?event_pk=21294)

• 2007 - 2008 Clinical Lecture Series (CLS) School of Social Work, UNC - Chapel Hill has already begun. Below is a list of the remaining lectures. All CLS events take place on Mondays, from 12 noon to 2:00pm at the Tate-Turner-Kuralt Auditorium of the School of Social Work at the University of North Carolina at Chapel Hill located at 325 Pittsboro Street. Arrive at 11:30 for meet and greet reception and catered refreshments. Register for events at <http://ssw.unc.edu/jif/cls/v1.01>. For more information see <http://ssw.unc.edu/jif/cls>.

2. Monday, October 15, 2007 The Role of Spirituality in SA and Other Counseling Stan Yancey, MSW, LCSW, MDiv
3. Monday, November 12, 2007 Psycho spiritual Care for Bereaved Children, Youth, and Families Tonya D. Armstrong, PhD, MTS
4. Monday, January 14, 2008 - [Notice date change due to MLK holiday] Ethics and End of Life Care Laura Hanson, MD, MPH
5. Monday, February 18, 2008 How Do We Treat Perpetrators? The Ethics of Working with Sex Offenders Melissa Grady, PhD, MSW, LCSW
6. Monday, March 17, 2008 [Notice date change due to Easter] Using Transference and Counter-transference David Freeman, MD
7. Monday, April 21, 2008 Steps to More Powerful Groups Bohdan Hrynewych, MSW, LCSW, LCAS.

# Just So You Know



## Got Internet? Need Services?

North Carolina's web-based information and referral service is ready to serve you.

Find the right health and human services assistance with access to statewide information available through NCcareLINK, your connection to up-to-date information about programs and services offered across North Carolina. *NCcareLINK is a partnership involving agencies within state government, and local and community-based information and referral services.*

Search your virtual directory of community resources: [www.NCcareLINK.gov](http://www.NCcareLINK.gov) For assistance or more information, call the N.C. CARE-LINE, 1-800-662-7030 (English/Spanish) 1-877-452-2514 (TTY)

**BUNCE MANOR INTERAGENCY FAIR** On Thursday, October 4<sup>th</sup>, 2007 from 1:00pm to 5:00 pm, the City of Fayetteville Community Development Department will host the Agency Information and Fun Fair. This free event will take place at the Bunce Manor Apartments, 3450 Denise Place (off Bunce Road) Meet local agencies on issues such as public safety, personal finances, small business, health, housing, employment and homelessness. Hotdogs, hamburgers, sodas, and snow cones will be served. There will be activities for children. Agencies please contact Robin Scott (910) 850-1396 to reserve your place on the information tables.

The Alcohol/Drug Council of NC (ADCNC) produces and online monthly newsletter **Substance Abuse News & Notes**, to view it, go to <http://www.alcoholdrughelp.org/events/> and click on newsletter.

The Division of Medical Assistance's September Medicaid bulletin contains important information regarding False Claims Act Education, NPI numbers and information on registering for Basic Medicaid Seminar. To view the Medicaid Bulletin go to <http://www.dhhs.state.nc.us/dma/bulletin/0907bulletin.pdf>

The National Institute of Mental Health (NIMH) is a scientific organization which focuses on the understanding, treatment, and prevention of mental disorders and the promotion of mental health. They have information on [Statistics](#), [Clinical Trials](#), [Medications](#), [Coping with Traumatic Events](#), [Getting Help](#), [Suicide Prevention](#). NIMH supports research on the following disorders: [Anxiety Disorders](#), [Attention Deficit Hyperactivity Disorder \(ADHD, ADD\)](#), [Autism Spectrum Disorders \(Pervasive Developmental Disorders\)](#), [Bipolar Disorder \(Manic-Depressive Illness\)](#), [Borderline Personality Disorder](#), [Depression](#), [Eating Disorders](#), [Generalized Anxiety Disorder](#), [Obsessive-Compulsive Disorder \(OCD\)](#), [Panic Disorder](#), [Post-Traumatic Stress Disorder \(PTSD\)](#), [Schizophrenia](#), [Social Phobia \(Social Anxiety Disorder\)](#). Also available for free they have curriculum such as **The Science of Mental Illness** for students Grades 6-8. Students gain insight into the biological basis of mental illnesses and how scientific evidence and research can help us understand its causes and lead to treatments and, ultimately, cures. Please go the home page for NIMH and explore this valuable resource. <http://www.nimh.nih.gov/index.shtml>

The Arc will be hosting the workshop **Sibling Stories: Find Healing by sharing your story**, on September 24, 2007 at 6:30PM for siblings of individual's with autism. The author of **AT HOME IN THE LAND OF OZ: My Sister, Autism and Me**, Anne Barnhill will be a guest at the workshop. Call The ARC at 867-4121 for more information.

## Got News???

Items for the *Providers' Times* should be received by Rose Ann Bryda on or before the 25th of each month for the next month's newsletter. Submission guidelines for the Newsletter may be found on the CCMHC website.

Creative Consultants, Inc. provides **ABA/VB (Applied Behavior Analysis/Verbal Behavior)** services to individuals with Autism in our area. ABA services are reimbursable by Tricare and may be beneficial for individuals on your caseload. Please contact Denise Freeman, 102 Travilah Oaks Lane, Cary, NC 27511, (919) 434-9319, [Denise@CreativeConsultantsNC.com](mailto:Denise@CreativeConsultantsNC.com) or Ms. Kimberly Taylor (919) 602-2292, [kimberlytaylor@yahoo.com](mailto:kimberlytaylor@yahoo.com).