

Patient Assistance Program

For Help with Your
Medications



MENTAL HEALTH CENTER

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Cumberland County
Mental Health
Center

Patient Assistance Program



**When You
Can't Afford
Your
Medicine**

109 Bradford Avenue
Fayetteville, N.C. 28301
910-323-0601

When You Can't Afford Your Medications

Welcome

Welcome to the Cumberland County Mental Health Center Patient Assistance Program. This program helps adults who need medications but cannot afford to purchase them.

Mission

Our mission is to assist low to moderate income residents who are being treated by the physicians at the Cumberland County Mental Health Center obtain medication in order to ensure continuity and effective management of care.

Vision

To improve the quality of life for low to moderate income residents receiving care at our Center.

About the Patient Assistance Program

The Patient Assistance Program is dedicated to improving quality of life for eligible residents who are receiving care at the Cumberland County Mental Health Center by providing access to free medication.

The program is able to provide these medications through several pharmaceutical companies patient assistance programs. These medications are provided at no charge if the resident meets the company's criteria.

The Patient Assistance Coordinator assists consumers in applying for the medication(s) prescribed by physicians on our staff through these programs and processes the applications for them.

Basic Requirements

- Referral by a Cumberland County Mental Health Center physician
- Does not have insurance coverage for prescription drugs
- Does not qualify for government or third party programs, such as Medicaid or Medicare Part D that cover prescription medication
- Income must be within the limits established by the pharmaceutical companies. Limits vary with each company but are generally 200% of the Federal Poverty Guidelines.

How Do I Apply

- Call the Patient Assistance Coordinator at 910-323-0601.
- You will be screened for eligibility under the program guidelines.
- You will be informed what documentation you need to bring with you in order to meet the requirements of the Patient Assistance Program(s) you will be enrolled in.
- An appointment will be set-up for you to meet with the Patient Assistance Coordinator.
- The Patient Assistance Coordinator will have all the required applications prepared for you to sign. The documents that you bring with you will be copied and attached to the application.
- The Patient Assistance Coordinator will continue processing your application until it has completed all its phases at Cumberland County Mental Health Center. It will then be forwarded to the pharmaceutical company for approval.
- The medication(s) will be shipped to the Cumberland County Mental Health Center within 4-6 weeks. Only physicians can dispense medication.